

CITY WARDEN UPDATE

FLY TIPPING AND BINS ON STREETS

I have recently conducted an investigation into tipping on Gipsy Lane. During interviews information was received of people searching through bins and removing bags. Please ensure that your waste and your bins are stored securely and all confidential waste is shredded. Do not place waste out on the street until collection day. Advisory letters, warnings and legal notices have been issued.



PRIVATE LAND

There has been an increase in complaints regarding untidy gardens, damaged properties and rubbish on private land. Dealing with these cases can often be a lengthy process. Owners, insurance companies, residents and businesses have been spoken to and letters and notices issued when required.



GENERAL

Patrols continue throughout the ward, dealing with fly tips, littering and any other issues that are encountered. We continue to receive a high volume of complaints about issues in the ward and these are dealt with as quickly as possible.

Sign up for an account to access council services 24 hours a day, from any computer or mobile device : www.leicester.gov.uk/myaccount

CITY WARDEN SERVICE



JETHRO SWIFT
CITY WARDEN
North Evington
Troon



Twitter: City wardens

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Leicester city wardens

These are the main Enforcement & Education issues that the City Wardens can help with:

- Littering
- Fly Posting
- Fly Tipping
- Pan Spitting
- Bins on the Street
(Domestic and Commercial)
- Free distribution of printed material
- Dog fouling & Dog Control Orders
- Repairing vehicles on the road
- Vehicles for sale on the road
- Street litter control notices
- Rubbish on private land
- Skips and scaffolding
- Duty of Care
- Graffiti

TROON WARD



Leicester
City Council

CITY WARDENS WORKING WITH YOU TO IMPROVE THE CITY'S ENVIRONMENT



LOVE WHERE YOU LIVE

Love where you live

As a Leicester City resident there are plenty of things you can do to help keep your neighbourhood clean and tidy:

- **Bring your bin in after collection day**
- **Book a Bulky Waste Collection if you need to get rid of large items**
- **Use a bin - don't drop litter**
- **Clear up after your dog**
- **Look after your home and garden**
- **Report problems like littering, fly tipping and graffiti**
- **Join in with local community clean-up events**

For more information contact the City Wardens on 0116 454 1001 or email city.warden@leicester.gov.uk



LOVE OUR APP

With our new app you'll be able to let us know about any environmental problems and also access a wealth of council information from your smartphone or tablet.

How does it work?

1.Download it - Our free app is available for Android, Windows, Blackberry and iPhones. Simply visit your app store and search for Love Leicester.

2.Spot it - Whether it's graffiti, litter, fly-tipping, dog fouling or another environmental problem, you can let us know about it.

3.Report it - Take a picture of the problem and upload it using the app. You can tag the location and include other details so we can fix the issue quickly.

4.Fix it - When you submit your report the details and picture will be sent to the right team who can fix the problem. They'll also be able to post a picture of what they've done.

As well as reporting problems, you can tell us what you like about Leicester. You can also find event listings, details of your nearest leisure centre, current consultations and easily get to our mobile friendly website for information on all council services.

The app is part of the Love Clean Streets network which is used by many councils. This means you can use it anywhere to report problems in other cities as well as Leicester, and the app will route your report to the right council.

It replaces the old One Clean Leicester app so if you already have this on your phone you'll need to uninstall it and download our new Love Leicester app.